

Trust & Safety Festival - Privacy Policy (August 2024)

This Privacy Policy explains how information about you is collected, used, disclosed and shared by Trust & Safety Festival (“we,” “our,” or “us”) when you use the Trust & Safety Festival website located at www.trustandsafetyfestival.com (the “Service”). The Trust & Safety Festival is jointly organized by The Trust and Safety Festival is organized under Socogi SAS (registered in France, SIRET number 794 247 213 00018), and HMC Group LLC (registered in Virginia, USA). The website is hosted by Ionos SARL · 7, place de la Gare · BP 70109, 57201 Sarreguemines Cedex, France. Your use of the Service constitutes your consent to the collection and use of such information as described in this Privacy Policy. It also describes the choices available to you regarding the use of, your access to, and how to update and correct your personal information.

Changes to this Privacy Policy.

We may change this Privacy Policy from time to time and in such event will revise the date identified above. We encourage you to periodically review the Privacy Policy to stay informed about our information practices.

What type of information do we collect?

We collect information you provide directly to us. For example, we may collect information you provide when you complete a registration, send us an email, request customer support or otherwise communicate with us. The types of information we may collect include name, email, title/position, company name, address, zip code, phone number, location, and demographic information you provide to us.

When you access or use the Service, we also automatically collect information about you, including without limitation:

- **Information Collected by Cookies and Other Tracking Technologies:** We and our partners, affiliates, tracking utility companies and service providers use cookies or similar technologies to analyze trends, administer the Service, track users’ movements around the website, and to gather demographic information about our user base as a whole. Users can control the use of cookies at the individual browser level.
- **Third-Party Contact Info:** We may also collect third-party contact information if you permit the Service to import such information or otherwise upload such information for your use within the Service or so that you may invite your contacts to use the Service or participate in other referral services.

Why do we collect such information?

We may collect and use information, including without limitation to:

- Provide, maintain and improve the Service;

- Provide and deliver the products and services you request, process payments and other transactions, and send you related information, including without limitation confirmations and invoices;
- Send you technical notices, updates, security alerts and support and administrative messages;
- Respond to your comments, questions and requests, and provide customer service;
- Communicate with you about products, services, offers, promotions, rewards, and events offered by us and third parties, and provide news and information we think will be of interest to you;
- Authenticate your identity and pre-populate forms;
- Personalize and improve the Service and deliver and display targeted advertisements, content or features in the Service and on other sites or apps that match your profiles or interests; and
- Carry out any other purpose for which the information was collected or as otherwise described in this Privacy Policy.

When do we share your information?

We may share your information as follows or as otherwise described in this Privacy Policy:

- With sponsors, vendors, consultants and other service providers, who need access to such information to carry out work on our behalf;
- In response to a request for information if we believe disclosure is in accordance with any applicable law such as to comply with a subpoena, regulation or legal process, or as otherwise required by any applicable law, rule or regulation;
- When necessary or appropriate to protect our rights, property and/or safety;
- In connection with, or during negotiations of, any merger, sale of company assets, financing or acquisition of all or a portion of our business to another company or upon liquidation; and
- Otherwise with your consent or at your direction, including if we notify you through the Service that the information you provide will be shared in a particular manner and you provide such information, including with sponsors.

How do we communicate with you?

We may contact you to promote our services or the services of our sponsors, to resolve a dispute, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

Sharing on social media.

The Service may offer social sharing features and other integrated tools, which let you share actions you take in connection with the Service with other media, and vice versa. The use of such features enables the sharing of information with your friends or the public, depending on the settings you establish with the entity that provides the social sharing feature. For more information about the purpose and scope of information collection and processing in connection with social sharing features, please visit the privacy policies of the entities that provide these features.

Children Under 13.

This Service is not intended for use by children under 13 years of age. Parents/guardians: If you become aware that your child under 13 years of age has submitted information, please notify us at info@trustandsafetyfestival.com so that we can take appropriate action, which may require verification of your identity and relationship to such child.

Links to 3rd Party Sites.

Our Site may contain links to third-party websites. We are not responsible for the privacy practices or policies of these websites. Please contact such websites directly for more information about their privacy practices. We hereby expressly disclaim, and you hereby expressly release us from, any and all liability whatsoever for any controversies, claims, suits, injuries, harm, loss and/or damages, arising from and/or in any way related to third party advertisers and/or the use of links to third party websites that may appear on the Service, including without limitation such websites' availability, privacy policies, content, advertising, and/or products or other materials.

You have choices.

- We may send you push notifications from time-to-time in order to update you about any services, events or promotions that we may be running. If you no longer wish to receive these types of communications, you may notify us directly. We will do our best to discontinue to send you any communication within 30 days.
- Most web browsers are set to accept cookies by default. If you prefer, you can usually choose to set your browser to remove or reject browser cookies. Please note that if you choose to remove or reject cookies, this could affect the availability and functionality of the Service.

What information do we keep?

We reserve the right to retain the information we collect for a certain period of time in order to preserve the integrity of our database and for other business and/or legal purposes. You may request that we delete your information by emailing us at info@trustandsafetyfestival.com, and we will comply with such request, subject to our right to retain such information as we deem necessary to comply with legal obligations, resolve disputes, provide important information to current and former users, enforce our agreements with you and other business needs. Any requests for user information retrieval or deletion will require verification of user's identity.

Your Rights And Choices Regarding Your Information.

Right to Know.

You have the right to know and see the information that we have collected about you over the last twelve months, including;

- The categories of information we have collected about you;
- The categories of sources from which the information has been collected about you;
- The business or commercial purpose of collecting your information;
- The categories of third parties with whom we have shared your information; and
- The specific information we have collected about you.

Right to Delete.

You have the right to request that we delete your information and direct our service providers to do the same. There are a number of exceptions, that include, but are not limited to when the information is necessary for us or a third party to do any of the following;

- Provide you a service;
- Protect your security and prosecute those responsible for breaching it;
- Comply with a legal obligation;
- Resolve disputes;
- Provide important information to current and former users;
- Fix our system in case of a bug; and
- Make other internal and lawful uses of information.

Exercising your Rights.

To request access to or deletion of your information, please email us at info@trustandsafetyfestival.com. Please include your full name, email, and phone number, along with the reason for your request.